



Valuer General

Our service to you

www.valuergeneral.nsw.gov.au



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We provide the community with a valuation system based on principles of fairness, customer service, quality and professionalism.

Our commitment

We will


- be polite, helpful and respectful
- listen to your concerns
- handle your enquiry fairly
- be open, transparent and accountable
- make sure you have access to the information you need
- follow our policies and procedures
- ensure our information is clear, accurate and up to date.

We aim to

- resolve your phone query on the first call
- respond to your correspondence within ten business days
- complete our review of your land value or property information within 90 days.

We value your feedback


Tell us what you think.

 Valuer General
GPO Box 15, SYDNEY NSW 2001

 feedback@ovg.nsw.gov.au

Contact us

We are here to help.

 1800 110 038
8:30 – 5:00pm Mon-Fri

 Valuation Services
Property NSW
PO Box 745
BATHURST NSW 2795

 valuationenquiry@valuergeneral.nsw.gov.au



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The Valuer General is an independent statutory officer appointed by the Governor of NSW to ensure the integrity of land values across the state.

Property NSW, a division of the Department of Finance, Services and Innovation, manages the valuation system on behalf of the Valuer General.